



STATE OF WEST VIRGINIA
OFFICE OF THE ATTORNEY GENERAL
DARRELL V. MCGRAW, JR.
CONSUMER PROTECTION DIVISION
1-800-368-8808 or 304-558-8986

Press Release

January 18, 2002

**ATTORNEY GENERAL MCGRAW REACHES
A SETTLEMENT AGREEMENT WITH QUALITY STORES, INC.
DOING BUSINESS AS QUALITY FARM AND FLEET**

Under the terms of the agreement, consumers who purchased gift certificates after November 1, 2001, can receive a full refund or redeem the certificate at a Quality Farm and Fleet store for merchandise. Consumers who want a refund need to mail their gift certificate to the following address:

Quality Stores, Inc.
455 East Ellis Road
Post Office Box 3315
Muskegon, Michigan 49443-3315
Attention: Gift Certificate Redemption Center

Attorney General McGraw suggests that consumers make a copy of the gift certificate and send the original certified mail, return receipt requested.

Consumers can also redeem their gift certificate for merchandise at one of the Quality Farm and Fleet stores. All redeemed gift certificates must be presented, verified, and approved by the store manager before they are processed. The deadline for redeeming the gift certificate is Tuesday, April 2, 2002.

Consumers who purchased gift certificates before November 1, 2001, will need to file a "Proof of Claim" form with the Bankruptcy Court. To obtain this form, consumers can either call our office at 1-800-368-8808, or go to www.uscourts.gov/bankform and choose #10, "Proof of Claim".

When filling out the form you should use the following information:

Court: Chapter 11, Bankruptcy Court, Western District of Michigan
Name of Debtor: In re Quality Store, Inc. et al.
Case Number: GG-01-10662

Proof of Claims should be sent to:

Dan Le Ville
Clerk of the Bankruptcy Court, Western District of Michigan
266 Federal Building
P.O. Box 3310
Grand Rapids, MI 49501

Consumers having questions regarding the settlement, should contact Attorney General McGraw's Consumer Protection at 1-800-368-8808 or 304-558-8986.

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